

ardo iris

FREQUENTLY ASKED QUESTIONS



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Which modes does the Ardo Iris have?

The Ardo Iris has two modes. It starts in Stimulation Mode, which uses a fast cycle rate (suction frequency) and gentle vacuum (suction strength) to help stimulate milk flow and trigger let-down. Expression Mode uses a slower cycle rate and stronger, comfortable vacuum to support efficient milk expression.

Does the Ardo Iris switch automatically from stimulation to expression mode?

The Ardo Iris does not automatically switch from stimulation to expression mode. Each mother can choose when to switch between modes based on her individual pumping needs and preferences. She can switch between modes at any time.

Will the selected vacuum level remain the same if the mother switches the modes?

Once switched on, the Ardo Iris starts in stimulation mode at vacuum level 1. The mother can now increase the vacuum to a level that is comfortable for her. If the mother switches the Ardo Iris to expression mode, the pump starts again at vacuum level 1. Even if the mother switches back to stimulation mode, the vacuum starts again at level 1.

How long does it take to charge the Ardo Iris? How long can you express with it?

With a strong charger (e.g. phone wall charger), the Ardo Iris is fully charged after about 2 hours and can provide approximately 2 hours of pumping time, depending on the selected settings. The Ardo Iris cannot be charged while running. The indicator on the display shows the charging status of the battery. With weaker chargers (e.g. computer USB outlet), charging may take longer.

Can the Ardo Iris also be used for single pumping?

Yes, the Ardo Iris can also be used for single pumping. Simply close one side of the tube connector and connect a single collection cup to the other side. The Ardo Iris can be used for either single or double pumping.

Can the pump set be replaced?

The Hands-Free Milk Collection Cups that come with Ardo Iris can be replaced by a separate set of Hands-Free Milk Collection Cups.

Replacement Hands-Free Milk Collection Cups are available on our website for customers in the United States, or through Amazon.

Are there any spare parts?

You can buy different spare parts via Amazon.

There are breast shells available in the size of 24 mm and 27 mm. You can also buy several sizes of breast shell inserts to optimize the size of the funnel for your personal needs.

Lip valves, silicone tubes and a replacement kit that contains membranes and membrane caps are also available.

The silicone parts have discolored - what can I do? Does this have an effect on pumping?

Silicone can discolor quickly. Avoid contact with staining substances (e.g. carrot juice, tomato sauce), including in a dishwasher. Discoloration does not affect the performance or function of the pump.

Are there any parts that need regular replacement?

Yes, lip valves may need replacement every 3-6 months, depending on pumping frequency.

Also membranes may need replacement sometimes. Those spare parts are available at www.ardo-usa.com or on Amazon.

